



## SIT30622 Certificate III in Hospitality



### Course Description

This qualification reflects the role of skilled operators who use a range of well-developed hospitality skills. They use discretion and judgement and have a sound knowledge of industry operations. They work with some independence and under limited supervision and may provide operational advice and support to team members. The intended target group for this qualification is crew members who are seeking further development of their knowledge and skills, and/or who are seeking management roles within the organisation



### Skills Gained

- Following safe work practices
- Working effectively in hospitality and customer service
- Working with diverse people
- Source and use information
- Coaching others in job skills
- Selling to retail customers
- Cleaning premises and equipment



### Entry Requirements

Suitable language, literacy and numeracy skills for Certificate III Level. Learners must have demonstrated interest in the course and be employed by Hungry Jack's.

#### National Traineeship Eligibility requirements:

- An Australian citizen, permanent resident, or New Zealand citizen, and
- Aged 15 years or older
- Complete a minimum of 15 hours combined work and training per week.



### Your Course

- Minimum 12-month program
- Training & assessment sessions at your workplace every 6 - 8 weeks
- You must complete a minimum of 36 work shifts prior to completion
- Undertake workplace-based learning, practical assessments & direct observations



### Modules

- Food Safety
- Workplace Health & Safety
- Work Effectively & Cultural Sensitivity
- Guest Service
- Coach Others
- The Hospitality Industry



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<https://www.surveymonkey.com/r/hjtraineeships>